



GLOBAL SOLUTIONS



NEWS RELEASE



For Immediate Release

Contact: Ed Stevens, Stevens Strategic Communications
estevens@stevensstrategic.com

**News for the Aggregate, Ceramics, Chemical,
Coal Processing, Food Processing, Glass,
Metalworking, Minerals Processing, Packaging,
Pharmaceutical, Plastics and Rubber and Recycling Industries**

John Blich, Eriez
jblich@eriez.com

Eriez® Expands Spare Parts Inventory to Help Customers Avoid Downtime

Erie, PA—[Eriez®](#) has invested millions into spare parts inventory within its recently expanded [Service and Repair Center](#) to meet increased demand and help customers keep production moving, according to John Klinge, Eriez Director of Strategic Sales-Aftermarket.

“Our focus is on increasing ‘smart inventory’ every year,” Klinge says. “This means the parts we stock can be sold as spare parts, used for repairs or incorporated in new equipment builds. This approach reduces turnaround time for repairs, speeds up delivery of new equipment and minimizes downtime when a customer must replace a part.”

Eriez sells both standard and custom equipment to handle the unique requirements of manufacturers around the country in diverse industries. Klinge explains that Eriez stocks parts that integrate with Eriez equipment as well as competitors’ products. He says, “We maintain a balance of stock components--such as motors, reducers, bearings and plastic chain belts--which are applicable to most standard equipment, as well as custom parts for Eriez state-of-art products specially designed to meet a customer’s specific application requirements.”

While Eriez can ship parts quickly, sometimes even next-day, the company’s service team encourages customers to be proactive to ensure they maintain optimum productivity. “We always suggest that customers keep a supply of wear parts and highly customized components on-hand,” says Klinge.

The Eriez Service and Repair Center is located at the company’s Wager Road plant near its corporate headquarters in Erie, Pennsylvania. In addition to spare parts, Eriez’ Service and Repair Center offers a 24/7 service hotline, on-site field service equipment remanufacturing and full “as new” warranties. For more information, visit <http://erieznews.com/nr571>.

Eriez is recognized as the world authority in separation technologies. The company’s magnetic separation, metal detection, material handling, fluid recycling and advanced flotation technologies have application in the mining, processing, packaging, food, recycling, aggregate, plastics and metalworking industries. Eriez designs, manufactures and markets these products through 13 international subsidiaries located on six continents. For more information, visit www.eriez.com or contact Eriez World Headquarters, 2200 Asbury Road, Erie, PA 16506 USA at +1 814 835-6000 or eriez@eriez.com.

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